



# Brent Knoll

## C of E Primary School

Let Your Light Shine

1<sup>st</sup> April 2025

Dear Parents and Carers

### **Move from ParentPay to Bromcom – My Child at School (MCAS)**

In January you were informed that we are having a new management information system called Bromcom. We will start using this new system on the 1st of April 2025. Our management information system stores all of our data including pupil and staff information such as pupil attendance etc.

Our contract for ParentPay ends on 30<sup>th</sup> April 2025 and we will start using the new Bromcom payment system called 'My Child at School' from 23<sup>rd</sup> April 2025. This will mean some changes for our Parents and Carers.

As part of the new system, you will be required to download an app – please see QR code below:

[Apple Store for all iPhone and iPad users](#)

Please note that to enable notifications, you must approve this at the time of downloading the app. If this step is missed, you will need to delete the app and download it again, it cannot be changed within settings.



[Play Store for all Android users](#)

Notification settings are set once the app has been downloaded and can be changed.



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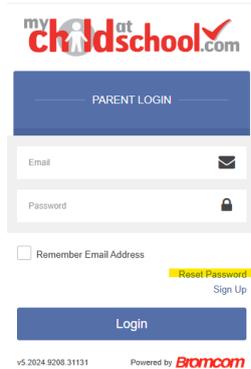


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There are two options to access your account:

Option 1: School will send a generated password link to your email account on Thursday 3<sup>rd</sup> April. This generated link will only last for 24 hours. Please follow the steps to create a new password.

Option 2: If you access My Child at School via the app using the QR code or via the website [MyChildAtSchool - Login](#) and select Reset Password option:



mychildat  
school.com

PARENT LOGIN

Email

Password

Remember Email Address

[Reset Password](#)

[Sign Up](#)

Login

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Enter the email address into the box and click send reset email. A password email will be generated and sent to your email. Please follow the steps to create a new password.

We will try to keep the disruption to a minimum as we move to our new system and would appreciate it if all parents could please set up their accounts as soon as possible to avoid any issues with payments.

If you have any questions, please do not hesitate to contact the school office.

Yours sincerely

Wessex Learning Trust

A: Brent Knoll C of E Primary School, Brent Knoll, Somerset, TA9 4EQ  
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